

Delicious Heights

Environmental Policy Statement

Business Mission: Delicious Heights strives to set an example for other local businesses in terms of mindful, environmentally-conscious practices that benefit the environment, make financial sense for the company, are easy to implement, and provide customers with an outstanding dining experience. Delicious Heights is committed to continually improving its environmental performance, reducing its environmental impacts, and complying with relevant environmental legislation.

Executing this mission is a team effort. Here is how we're doing it:

Our **Management Team** is committed to doing the following:

- Communicating Delicious Heights' environmental goals to all staff
- Monitoring progress and reviewing environmental performance against benchmarks, targets, and other objectives on a quarterly basis
- Educating and training employees in environmental issues to raise awareness of the effects of their actions on the environment
- Implementing policies for all staff that support these educational objectives
- Reducing the use of raw materials, energy, and supplies where practicable
- Conducting regular reviews of energy, water, and materials usage to ensure if the business is using these items efficiently and identifying measures for improvement where needed
- Ordering supplies that can be recycled, as appropriate

The entire **Delicious Heights Team** is committed to doing the following:

- Highlighting Delicious Heights' environmentally conscious practices to customers
- Following all Delicious Heights policies aimed at reducing environmental impacts
- Sharing with the general public and other stakeholders results demonstrating the effectiveness of these measures, from both a cost-savings and customer experience perspective
- Liaising with the local government and government organizations to adopt and support environmentally-focused mandates
- Supporting the local community in events intended to promote environmentally sustainable practices regarding conservation of materials
- Engaging in the following practices:

Business Operations

- Engaging in efficient water usage
- Engaging in efficient use of electricity, including lighting and equipment
- Reducing distribution of plastic products, such as straws, to customers
- Using recyclable materials in business operations where practicable

Menu Offerings

- Offering several vegan entrées as standard menu items
- Alerting the greater community about such meal options, so that customers are aware of the availability of these options